

Video Visiting

Families come to any Osborne Association office to video visit with a family member who is incarcerated at one of the New York State Department of Corrections and Community Supervision (DOCCS) correctional facilities. *Please contact your Offender Rehabilitation Coordinator (ORC) for more information.*

Video visits are **free of charge**, last forty-five minutes, and up to four family members can take part. We encourage in-person visits, which are available at DOCCS facilities.

How to Apply

Those interested should request an application from their ORC. Families may also contact the Osborne Association to request an application be sent to their incarcerated loved one. At minimum, the following criteria must be met:

- Visitors must be family members.
- Visitors must be approved by DOCCS.
- Visitors must show identification.

Family Friendly Visiting

- Video visiting rooms are set up like living rooms with toys and books available for children.
- Our offices are handicap and stroller accessible.
- Families are encouraged to celebrate birthdays, holidays, and more.



For more information, contact your ORC at your facility.

Locations:

New York City | Newburgh | Buffalo